



USER MANUAL MHS2500I Lift Scale



Please keep the instruction manual at hand all the time for future reference.

#### **Explanation of Graphic Symbols on Label/Packaging**

$\triangle$	Caution, consult accompanying documents before use	X	Separate collection for waste of electrical and electronic equipment, in accordance with Directive 2002/96/EC
•••	Manufacturer of medical device		Manufacturing year of medical device
	Carefully read user manual before installation and usage, and follow instructions for use.	*	Medical electrical equipment with Type B applied part
REF	Device catalogue number	EC REP	Authorized representative in the European Community
LOT	Manufacturer's batch or lot number	MD	Device is a medical device
SN	Serial number	UDI	Unique Device Identifier
	<b>( E</b> 2460		93/42/EEC as amended cal Device Directive. Four to Notified Body.
(		Device complies with Organization of Lega requirements (verifi	al Metrology (Class III)
$C \in \mathbb{N}$	116 0122	Device complies with EC directives (verified models only)	
		<b>M</b> : Conformity label in compliance with Directive 2014/31/EU for non-automatic weighing instruments	
		<b>16</b> : Year in which conformity verification was performed and the CE label was applied. (ex: 16=2016)	
		0122: Refers to Not	ified Body for metrology

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## **⚠**I. Safety Notes

#### A. General Information

Thank you for choosing this Charder Medical device. It is designed to be easy and straightforward to operate, but if you encounter any problems not addressed in this manual, please contact your local Charder service partner.

Before beginning operation of the device, please read this user manual carefully, and keep it in a safe place for reference. It contains important instructions regarding installation, proper usage, and maintenance.

#### **Intended Use**

This device is intended to measure the weight of subjects with limited mobility, for diagnosis of weight-related issues by professionals.

#### **General Handling**

- Ensure all parts are properly locked and tightened before operating the device.
- Device is intended to measure one subject at a time.

#### **Safety Instructions**

Before putting device into use, please read this user manual carefully. It contains important instructions for installation, usage, and maintenance of device.

The manufacturer shall not be liable for damages caused by failure to heed the following instructions:

- Batteries should be kept away from children. If swallowed, promptly seek medical assistance.
- Expected service life: 5 years.
- Always comply with appropriate regulations when using electrical components under increased safety requirements.
- Improper installation will render the warranty null and void.
- The device is intended for indoor use only.
- Observe permissible ambient temperatures for use
- Device meets requirements for electromagnetic compatibility. Do not exceed the maximum values specified in the applicable standards.

- This device should only be attached to compatible patient lift systems
- Do not lean against device, to minimize falling risk.
- Device must not be modified. Any unauthorized modification will void warranty, and Charder is not responsible for resulting damage.
- Do not exceed maximum loading capacity.
- Maximum safe overload is 6 times maximum capacity of device.
   (device will beep when loading exceeds maximum capacity)
- After assembly at lifter, device must not be rotated horizontally. Rotation should only be conducted by lift system utilizing 360-degree swivel bearing.



#### **Environmental**

■ All batteries contain toxic compounds; batteries should be disposed of via designated competent organizations. Batteries should not be incinerated.

#### Cleaning

- Device surface should be cleaned using alcohol-based wipes. Corrosive cleansing liquids should not be used. Pressure-washers should not be used.
- Do not use large amounts of water when cleaning the device, as it may cause damage to the internal electronics.

#### **Maintenance**

- Please contact your local Charder distributor for regular maintenance and calibration.
- Device does not require routine maintenance. However, regular checking of accuracy is recommended; frequency to be determined by level of use and state of device. If results are inaccurate, please

contact local distributor.

#### Warranty/Liability

- If Charder is responsible for a fault or defect present upon receipt of the unit, Charder shall either repair the fault, or supply a replacement unit. Should the repairs or replacement delivery fail, statutory provisions shall be valid. The period of warranty shall be two years, beginning on the date of purchase. Please retain your receipt as proof of purchase.
- No responsibility shall be accepted for damage caused through any of the following reasons: unsuitable or improper storage or use, incorrect installation or commissioning by the owner or third parties, natural wear and tear, changes or modifications, incorrect or negligent handling, chemical, electrochemical, or electrical interference, unless damage is attributable to negligence on the part of Charder.
- This device does not contain any user-maintained parts. All maintenance, technical inspections, and repairs should be conducted by an authorized Charder service partner, using original Charder accessories and spare parts. Charder is not liable for any damages arising from improper maintenance or usage. Dismantlement of the device will void the warranty.

#### **Disposal**

■ This product is not to be treated as regular household waste, but should be taken to a designated collection points for electronics. Further information should be provided by local waste disposal authorities.



- Keep device away from liquids.
- Do not under any circumstances dismantle or alter the device, as this could result in electric shock or injury as well as adversely affect the precision of measurements.
- Do not place the device in direct sunlight, or in close proximity to an intense heat source. Excessively high temperatures may damage the internal electronics.

#### **Incident Reporting**

Any serious incident that has occurred in relation to the device should be reported to the manufacturer, EU representative (if device is used in EU member state), and competent authority of user/subject's member state.

#### B. EMC Guidance and Manufacturer's Declaration

#### Guidance and manufacturer's declaration-electromagnetic emissions

The MHS2500I/MHS2600I Lift Scale is intended for use in the electromagnetic environment specified below. The customer or the user of the device should assure that it is used in such an environment.

Emission test	Compliance	Electromagnetic environment-guidance	
RF emissions CISPR 11	Group 1	The device uses RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment.	
RF emissions CISPR 11	Class B	The device is suitable for use in all establishments, including domestic establishments and those directly	
Harmonic emissions IEC 61000-3-2	Class A	connected to the public low-voltage power supply network that supplied buildings used for domestic purposes.	
Voltage fluctuations /flicker emissions IEC 61000-3-3	Compliance		

#### Guidance and manufacturer's declaration-electromagnetic immunity

The MHS2500I/MHS2600I Lift Scale is intended for use in the electromagnetic environment specified below. The customer or the user of the device should assure that it is used in such an environment.

Immunity test	IEC 60601 test level	Compliance level	Electromagnetic environment-guidance
Electrostatic discharge(ESD) IEC 61000-4-2	± 8 kV contact ± 2 kV, ± 4 kV, ± 8 kV, ± 15 kV air	± 8 kV contact ± 2 kV, ± 4 kV, ± 8 kV, ± 15 kV air	Floors should be wood, concrete or ceramic tile. If floors are covered with synthetic material, the relative humidity should be at least 30%
Electrical fast transient/burst IEC 61000-4-4	± 2kV for power supply lines + 1kV for input/output lines	+ 2kV for power supply lines + 1kV for input/output lines	Mains power quality should be that of a typical commercial or hospital environment.
Surge IEC 61000-4-5	± 1kV line(s) to line(s) ± 2kV line(s) to earth	+ 1kV line(s) to line(s) + 2kV line(s) to earth	Mains power quality should be that of a typical commercial or hospital environment.
Voltage Dips, short interruptions and voltage variations on power supply input lines IEC 61000-4-11	0% UT for 0,5 cycle 0% UT for 1 cycle 70% UT(30% dip in UT) for 25 cycles 0% UT for 5 s	0% UT for 0,5 cycle 0% UT for 1 cycle 70% UT(30% dip in UT) for 25 cycles 0% UT for 5 s	Mains power quality should be that of a typical commercial or hospital environment. If the user of the device requires continued operation during power mains interruptions, it is recommended that the device be powered from an uninterruptible power supply or a battery.
Power frequency(50/60 Hz) magnetic field IEC 61000-4-8	30 A/m	30 A/m	The device power frequency magnetic fields should be at levels characteristic of a typical location in a typical commercial or hospital environment.

#### Guidance and manufacturer's declaration-electromagnetic immunity

The MHS2500I/MHS2600I Lift Scale is intended for use in the electromagnetic environment specified below. The customer or the user of the device should assure that is used in such an environment.

Inmunity test   Ievel   Ievel   Portable and mobile RF   IEC 61000-4-6   S Vrms   150 KHz to 80 MHz   Should be used no closer to an part of the device including cables, than the recommended separation distance:    Ievel	• • • • • •	IEC 60601 test	Compliance	Electromagnetic
Conducted RF IEC 61000-4-6  Radiated RF IEC 61000-4-3  Radiated RF IEC 61000-4-3  Radiated RF IEC 61000-4-3  Radiated RF IEC 61000-4-3  Solvent and 80 MHz 80 % AM at 1 kHz 80	Immunity test		<u> </u>	<u> </u>
Field strengths from fixed RF transmitters, as determined be an electromagnetic site survey should be less than the compliance level in each frequency range <sup>b</sup> .  Interference may occur in the	IEC 61000-4-6 Radiated RF IEC	3 Vrms 150 KHz to 80 MHz 6 V in ISM bands between 0,15 MHz and 80 MHz 80 % AM at 1 kHz 3 V/m	3 Vrms 150 KHz to 80 MHz 6 V in ISM bands between 0,15 MHz and 80 MHz 80 % AM at 1 kHz 3 V/m 80MHz to 2,7	Portable and mobile RF communications equipment should be used no closer to any part of the device including cables, than the recommended separation distance calculated from the equation applicable to the frequency of the transmitter.  Recommended separation distance:  d = 1,2 \( \forall P \)  d = 1,2 \( \forall P \)  800MHz to 800 MHz  d = 2,3 \( \forall P \)  800MHz to 2,5 GHz  Where \( P \) is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer and \( d \) is the recommended separation distance in metres (m).  Field strengths from fixed RF transmitters, as determined by an electromagnetic site survey <sup>a</sup> , should be less than the compliance level in each frequency range <sup>b</sup> .  Interference may occur in the vicinity of equipment marked

NOTE1 At 80 MHz and 800 MHz, the higher frequency range applies.

NOTE2 These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

- a Field strengths from fixed transmitters, such as base stations for radio (cellular/cordless) telephones and land mobile radios, amateur radio, AM and FM radio broadcast and TV broadcast cannot be predicted theoretically with accuracy. To assess the electromagnetic environment due to fixed RF transmitters, an electromagnetic site survey should be considered. If the measured field strength in the location in which the device is used exceeds the applicable RF compliance level above, the device should be observed to verify normal operation. If abnormal performance is observed, additional measures may be necessary, such as re-orienting or relocating the device.
- b Over the frequency range 150 kHz to 80 MHz, field strengths should be less than 3 V/m.

## Recommended separation distance between portable and mobile RF communications equipment and the MHS2500I/MHS2600I Lift Scale

The device is intended for use in an electromagnetic environment in which radiated RF disturbances are controlled. The customer or the user of the device can help prevent electromagnetic interference by maintaining a minimum distance between portable and mobile RF communications equipment (transmitters) and the device as recommended below, according to the maximum output power of the communications equipment.

Rated maximum output power of	Separation distance according to frequency of transmitter m			
transmitter W	<b>150</b> kHz to 80 MHz d =1,2√P	80 MHz to 800 MHz d =1,2 $\sqrt{P}$	<b>800</b> MHz to <b>2,5</b> GHz d =2,3√ <i>P</i>	
0,01	0,12	0,12	0,23	
0,1	0,38	0,38	0,73	
1	1,2	1,2	2,3	
10	3,8	3,8	7,3	
100	12	12	23	

For transmitters rated at a maximum output power not listed above, the recommended separation distance d in metres (m) can be estimated using the equation applicable to the frequency of the transmitter, where p is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer.

NOTE1 At 80 MHz and 800 MHz, the separation distance for the higher frequency range applies.

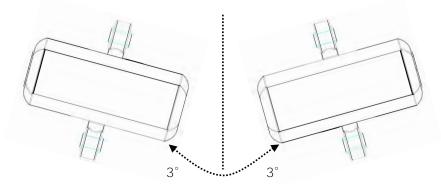
NOTE2 These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

#### II. Installation

#### A. General Warnings

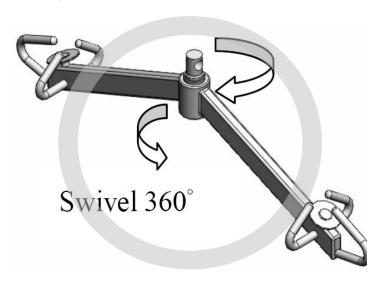
#### Tilt angle

Tilt angle exceeding 3 degrees will result in inaccurate reading.

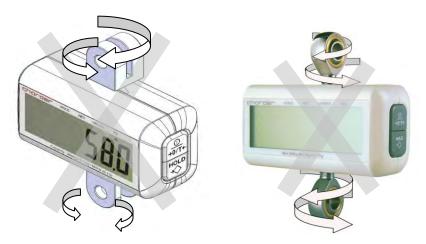


#### **Horizontal rotation**

After assembly at lifter, device must not be rotated horizontally. Rotation should only be conducted by lift system utilizing 360-degree swivel bearing.



Cardan joint is assembled with loadcell by manufacturer. Fixed joint should not be twisted by user. Misuse may result in hazard to measurement subject.



#### **B. Inserting Batteries**

1. Locate battery cover at rear of 2. Remove battery cover device

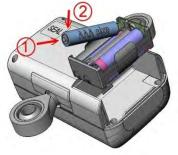




3. Remove battery case



4. Insert batteries



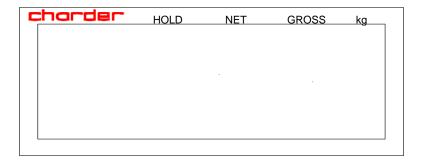
5. Insert battery case



6. Replace battery cover



### III. Indicator and Key Functions



#### **Display**

O: Stable

: Negative weight

**+O+**: Zero

: Low battery

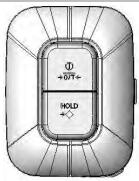
#### **Indicator**

1. HOLD: indicates if hold is active

2. NET: indicates if current result is net weight

3. GROSS: indicates if current result is gross weight

4. kg: indicates if results are in kg



#### **Key Function (2-key model)**

- 1. ON/OFF/O/1: Power on or power off. Reset display to 0.0 kg display (can be used if within ±2% of full capacity). Press and hold for 3 seconds to turn off.
- 2. HOLD: Determine stable weighing value used when weight is unstable. Press and hold for 3 seconds to enter settings.



#### **Key Function** (3-key model)

- 1. ON/OFF/O/T: Power on or power off. Reset display to 0.0 kg display (can be used if within ±2% of full capacity). Press and hold for 3 seconds to turn off.
- 2. HOLD/BMI: Determine stable weighing value used when weight is unstable. Press and hold for 3 seconds to enter settings.
- 3. SETUP: Enter device settings

#### **IV. Using Device**

#### A. Basic Operation

Switch on the device using **[ON/OFF/O/T]** key. The device will automatically perform self-calibration, displaying software version.

Once "0.00 kg" appears on indicator, device is ready for measurement.

**Note**: If "0.00 kg" does not display on indicator, press **[ON/OFF/O/T]** key to zero the device. This function can be used for weight within ±2% of full capacity.

Guide subject to sit upon sling (or other device connected to lift). After the weight has stabilized, the "stable" symbol will appear on indicator.

**Note**: If subject's weight exceeds scale capacity (including tare), indicator will display "Err" prompt due to overload.

#### B. Hold

The hold function determines average weight, designed to be used if subject's weight will not stabilize (ex: an active child).

**Note:** if fluctuation is too severe, average weight determination will be difficult and hold may not function correctly

- 1. Switch on the device normally.
- 2. Press the **[HOLD]** key (HOLD/BMI on 3-key model). "HOLD" will be displayed on the indicator.
- 3. Conduct measurement as usual.
- 4. After a few seconds, the average weight will be displayed on the indicator. This weight will be locked at this point, subject can step off from device.
- 5. To release the locked weight, press the **[HOLD]** key (HOLD/BMI on 3-key model) again to return to the device to normal mode.

**Note**: Hold function can be activated before or after subject stands on measurement platform. However, if subject finds it difficult to stand still, we recommend activating Hold after subject stands on platform.

#### C. BMI (3-key model)

- 1. In normal mode, press and hold **[HOLD/BMI]** key to enter BMI mode.
- 2. Display will show last recorded height. Digits will flash.
- 3. Press **[ON/OFF/O/T]** key to increase, **[\triangle]** to decrease. Press and hold to speed up.
- 4. After inputting height, press [HOLD/BMI] to confirm.
- 5. Proceed to weigh subject as usual. Indicator will display weight, height, and BMI.

**NOTE**: Hold function can be used at this time if weight is unstable

6. Press **[HOLD/BMI]** key to return to normal mode.

Category	BMI (kg/m²)	Risk of obesity-related disease
Under	< 18.5	Low
Normal	18.5-24.9	Average
Over	24.9-29.9	Slightly Increased
Obese I	30.0-34.9	Increased
Obese II	35.0-39.9	High
Obese III	> 40	Very High

(World Health Organization adult BMI standards)

**NOTE**: though BMI is calculated in the same way, subjects under the age of 18 should use separate standards for interpretation, in comparison with percentile charts for their age group.

#### D. Tare

The tare function allows the user to deduct the weight of objects from the device's measurement result.

- 1. Place object that needs to be tared onto sling.
- 2. Press **[ON/OFF/O/T]** key after stable symbol appears on indicator. Display will indicate "0.00 kg".
- 3. Guide subject (plus tared object) to be weighed upon sling. Conduct measurement.
- 4. To clear tare value, remove all objects from measurement platform, and press **[ON/OFF/O/T]** key.

#### V. Device Setup

#### 2-key model

When the device is switched on, press and hold the **[HOLD]** key for about 3 seconds, until the display shows the "SETUP", followed by "A\_OFF" (first option in setting menu).

In device setup menu:

[HOLD] to toggle next menu option
[ON/OFF/O/T] to confirm selection / enter submenu



**Auto Power-Off**: Instruct device to shut off automatically after a certain period of time.

Auto off options: 120 sec / 180 sec / 240 sec / 300 sec / off

Press [HOLD] to toggle between time options, and [ON/OFF/O/T] to confirm selection.



#### Buzzer/Beep:

When function is turned on, beeping noise will be made when: indicator is turned on, keys are pressed, and weight is stable.

Press [HOLD] to toggle between on/off, and [ON/OFF/O/T] key to confirm selection.

#### 3-key model

When the device is switched on, press and hold the  $\triangle$  key for about 3 seconds, until the display shows the "SETUP", followed by "A\_OFF" (first option in setting menu).

In device setup menu:

[HOLD/BMI] to toggle next menu option
[ON/OFF/O/T] to confirm selection / enter submenu



**Auto Power-Off**: Instruct device to shut off automatically after a certain period of time.

Auto off options: 120 sec / 180 sec / 240 sec / 300 sec / off

Press [HOLD/BMI] to toggle between time options, and [ON/OFF/O/T] to confirm selection.



#### Buzzer/Beep:

When function is turned on, beeping noise will be made when: indicator is turned on, keys are pressed, and weight is stable.

Press [HOLD/BMI] to toggle between on/off, and [ON/OFF/O/T] key to confirm selection.

#### VI. Troubleshooting

#### **Product Defects**

Charder's warranty is effective for the original purchaser of this device, subject to the terms and conditions listed in the Warranty Program & Return Policy.

- 1. If Charder is responsible for a fault or defect present upon receipt of the unit, Charder shall either repair the fault, or supply a replacement unit. Should the repairs or replacement delivery fail, statutory provisions shall be valid. The period of warranty shall be two years, beginning on the date of purchase. Please retain your receipt as proof of purchase.
- 2. No responsibility shall be accepted for damage caused through any of the following reasons: unsuitable or improper storage or use, incorrect installation or commissioning by the owner or third parties, natural wear and tear, changes or modifications, incorrect or negligent handling, chemical, electrochemical, or electrical interference, unless damage is attributable to negligence on the part of Charder.

If device is not covered under warranty, a service maintenance charge will apply, plus cost of replacement parts.

Before contacting your local Charder distributor for repair service, we recommend considering the following troubleshooting procedures:

#### **Self-inspection**

#### 1. Device will not power on

■ If battery power is depleted, replace with new batteries

#### 2. Indicator showing "0000" ZERO SPAN out of range

- Interference due to factors such as RF disturbance or ground vibration. Relocate device to location without interference and try again
- External objects interfering with device. Clear area of interfering objects and try again
- If the steps above cannot resolve the problem, re-calibration may be required to correct weighing accuracy

#### **Distributor support required**

If the following errors occur, we recommend contacting your local Charder distributor for repair or replacement services:

#### 1. Device will not power on

- Faulty on/off key
- Broken or damaged wires causing short circuit or faulty connection
- Safety fuse burnout

#### 2. Indicator damage

- Possible hardware defects include: uneven brightness in LCD screen, blurred text, smeared rainbow screen, incorrect decimal display
- Unable to save or read data
- Indicator shows "ERRL" after device is switched on
- Keys not responding
- Buzzer malfunction

**Error Messages** 

Error Message	Reason	Action
LobAt	Low battery warning Voltage of battery is too low to operate device	Replace batteries
Err	Overload Total load exceeds device's maximum capacity	Reduce weight on measurement platform and try again
ErrL	Counting Error Signal from loadcells too low	Error normally caused by faulty loadcell or wiring. Please contact distributor
00000	Zero count over calibration zero range +10% while power on	Re-calibration required. Please contact distributor
00000	Zero count under calibration zero range -10% while power on	Re-calibration required. Please contact distributor
ErrE	Program Error Fault with device software	Please contact distributor

# VII. Product Specifications A. Device Information

Model		MHS2500I	
Weight Capacity		300 kg x 0.1 kg	400 kg x 0.2 kg
Measurement Accuracy		± 1	.5e
	OIML	Clas	s III
	LCD Screen	1.0-inch LCD scre	een (5 1/2 digits)
Dimensions Overall		122(W) x 52(D) x 180(H) mm	
	Device Weight	1.04	4 kg
Key Functions		On/Off/Zero/Tare, Hold, BMI (3-key model)	
Data Transmission			
Power Supply		6 AAA batteries	
Operation Temperature & Humidity		0℃~40℃ 15% / 85% RH	
Optional Accessories			
Standard Accessories			

## **VIII. Declaration of Conformity**

This product has been manufactured in accordance with the harmonized European standards, following the provisions of the below stated directives:

<b>C €</b> 2460	93/42/EEC as amended by 2007/47/EC Medical Device Directive
<b>C</b> € M year	2014/31/EU Non-automatic Weighing Instruments Directive

Please see separate document showing on sticker of device for above CE marking.

Authorized EU Representative:





Manufactured by: Charder Electronic Co., Ltd. No.103, Guozhong Rd., Dali Dist., Taichung City, 41262 Taiwan (R.O.C.)