



USER MANUAL

MS3500

Infant Scale



Please keep the instruction manual at hand all the time for future reference.

Explanation of Text/Symbols on Device Label/Packaging

Text/Symbol	Meaning
	Caution. Failure to follow instructions may result in adverse events
	Separate collection for waste of electrical and electronic equipment, in accordance with Directive 2002/96/EC. Do not dispose of device with everyday waste
	Name and address of device manufacturer
	Carefully read user manual before installation and usage, and follow instructions for use.
	Medical electrical device, Type B applied part
	Device catalogue number
	Name and address of authorized representative in the European Union (applicable for medical devices only)
	Device is a medical device. Text indicates device category type
	Manufacturer's batch or lot number for device
	Device's serial number
	Device's model number
	Device's Unique Device Identifier (01) GTIN (11) Production date (21) Serial number
	Value in mass units. This is the difference between two consecutive display values, used to classify and verify a scale

	Device conforms to (EU) 2017/745 Regulation on Medical Devices. Four digit number is identifier for medical device Notified Body
	Device claims conformity with essential regulations set by the relevant European Union legislation
	Device complies with EU directives M : Conformity label in compliance with Directive 2014/31/EU for non-automatic weighing instruments 17 : Year in which conformity verification was performed and the CE label was applied. (ex: 17=2017) 0122 : Identifier for metrology Notified Body
	Device is a Class III scale in compliance with Directive 2014/31/EU
	Name and address of entity importing device
	Name and address of entity responsible for translating Information For Use
	Event counter recording how many times protected-mode parameter adjustments relating to metrology-related characteristics (ex: gravity value) have been conducted for device
	Device has received Taiwan NCC approval
	Device conforms to U.S. Federal Communications Commission regulations
	Device complies with all UK applicable product legislation
	Device's polarity of power

In case of differences, icon on device itself takes precedence.

Copyright Notice

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I. Safety Notes

A. General Information

Thank you for choosing this Charder Medical device. It is designed to be easy and straightforward to operate, but if you encounter any problems not addressed in this manual, please contact your local Charder service partner.

Before beginning operation of the device, please read this user manual carefully, and keep it in a safe place for reference. It contains important instructions regarding installation, proper usage, and maintenance.

Intended Use

This device is intended to measure the weight of babies and toddlers, for diagnosis of weight-related issues by professionals.

General Handling

- Device should be placed on stable, flat, solid, non-slippery surface.
- Usage on soft surfaces (ex: carpet) may result in inaccurate results.
- Ensure all parts are properly locked and tightened before operating the device.
- Device is intended to measure one subject at a time.

Safety Instructions

- Batteries should be kept away from children. If swallowed, promptly seek medical assistance.
- The device has an expected service life of 5 years when correctly handled, serviced, and periodically inspected in accordance with manufacturer's instructions.
- Always comply with appropriate regulations when using electrical components under increased safety requirements.
- Ensure voltage marked on power supply matches mains power supply.
- The device is intended for indoor use only.
- Observe permissible ambient temperatures for use

Environmental

- All batteries contain toxic compounds; batteries should be disposed of via designated competent organizations. Batteries should not be incinerated.

Cleaning

- Device surface should be cleaned using alcohol-based wipes. Corrosive cleansing liquids should not be used. Pressure-washers should not be used.
- Do not use large amounts of water when cleaning the device, as it may cause damage to the internal electronics.
- Always disconnect device from mains power before cleaning.

Maintenance

- Device does not require routine maintenance. However, regular checking of accuracy is recommended; frequency to be determined by level of use and state of device, or local metrology/measuring instrument regulations if applicable. If results are inaccurate, please contact local distributor.

Warranty/Liability

- The period of warranty shall be eighteen (18) months, beginning on the date of purchase. Please retain your receipt as proof of purchase.
- No responsibility shall be accepted for damage caused through any of the following reasons: unsuitable or improper storage or use, incorrect installation or commissioning by the owner or third parties, natural wear and tear, changes or modifications, incorrect or negligent handling, chemical, electrochemical, or electrical interference.
- All maintenance, technical inspections, and repairs should be conducted by an authorized Charder service partner, using original Charder accessories and spare parts. Charder is not liable for any damages arising from improper maintenance or usage.

Disposal

- This product is not to be treated as regular household waste, but should be taken to a designated collection points for electronics. Further information should be provided by local waste disposal authorities.



Warning

- Only the original adapter should be used with the device. Using an adapter other than the one provided by Charder may cause malfunction.
- Do not touch the power supply with wet hands.
- Do not crimp the power cable, and avoid sharp edges.
- Do not overload extension cables connected to the device.

-
- Route cables carefully, to avoid tripping.
 - Keep device away from liquids.
 - Do not remove the plug by yanking on the cable.
 - Use only a correctly wired (100-240VAC) outlet, and do not use a multiple outlet extension cable.
 - Do not under any circumstances dismantle or alter the device, as this could result in electric shock or injury as well as adversely affect the precision of measurements.
 - Do not place the device in direct sunlight, or in close proximity to an intense heat source. Excessively high temperatures may damage the internal electronics.

Incident Reporting

Any serious incident that has occurred in relation to the device should be reported to the manufacturer, EU representative (if device is used in EU member state), and competent authority of user/subject's member state.

B. EMC Guidance and Manufacturer's Declaration

Guidance and manufacturer's declaration-electromagnetic emissions		
The MS3500 Infant Scale is intended for use in the electromagnetic environment specified below. The customer or the user of the device should assure that it is used in such an environment.		
Emission test	Compliance	Electromagnetic environment-guidance
RF emissions CISPR 11	Group 1	The device uses RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment.
RF emissions CISPR 11	Class B	The device is suitable for use in all establishments, including domestic establishments and those directly connected to the public low-voltage power supply network that supplies buildings used for domestic purposes.
Harmonic emissions IEC 61000-3-2	Class A	
Voltage fluctuations /flicker emissions IEC 61000-3-3	Compliance	

Guidance and manufacturer's declaration-electromagnetic immunity

The MS3500 Infant Scale is intended for use in the electromagnetic environment specified below. The customer or the user of the device should assure that it is used in such an environment.

Immunity test	IEC 60601 test level	Compliance level	Electromagnetic environment-guidance
Electrostatic discharge(ESD) IEC 61000-4-2	± 8 kV contact ± 2 kV, ± 4 kV, ± 8 kV, ± 15 kV air	± 8 kV contact ± 2 kV, ± 4 kV, ± 8 kV, ± 15 kV air	Floors should be wood, concrete or ceramic tile. If floors are covered with synthetic material, the relative humidity should be at least 30%
Electrical fast transient/burst IEC 61000-4-4	± 2 kV for power supply lines ± 1 kV for input/output lines	± 2 kV for power supply lines ± 1 kV for input/output lines	Mains power quality should be that of a typical commercial or hospital environment.
Surge IEC 61000-4-5	± 1 kV line(s) to line(s) ± 2 kV line(s) to earth	± 1 kV line(s) to line(s) ± 2 kV line(s) to earth	Mains power quality should be that of a typical commercial or hospital environment.
Voltage Dips, short interruptions and voltage variations on power supply input lines IEC 61000-4-11	0% UT for 0,5 cycle 0% UT for 1 cycle 70% UT(30% dip in UT) for 25 cycles 0% UT for 5 s	0% UT for 0,5 cycle 0% UT for 1 cycle 70% UT(30% dip in UT) for 25 cycles 0% UT for 5 s	Mains power quality should be that of a typical commercial or hospital environment. If the user of the device requires continued operation during power mains interruptions, it is recommended that the device be powered from an uninterruptible power supply or a battery.
Power frequency(50/60 Hz) magnetic field IEC 61000-4-8	30 A/m	30 A/m	The device power frequency magnetic fields should be at levels characteristic of a typical location in a typical commercial or hospital environment.

NOTE UT is the a.c. mains voltage prior to application of the test level.

Guidance and manufacturer's declaration-electromagnetic immunity

The MS3500 Infant Scale is intended for use in the electromagnetic environment specified below. The customer or the user of the device should assure that is used in such an environment.

Immunity test	IEC 60601 test level	Compliance level	Electromagnetic environment-guidance
Conducted RF IEC 61000-4-6 Radiated RF IEC 61000-4-3	3 Vrms 150 KHz to 80 MHz 6 V in ISM bands between 0,15 MHz and 80 MHz 80 % AM at 1 kHz 3 V/m 80MHz to 2,7 GHz	3 Vrms 150 KHz to 80 MHz 6 V in ISM bands between 0,15 MHz and 80 MHz 80 % AM at 1 kHz 3 V/m 80MHz to 2,7 GHz	Portable and mobile RF communications equipment should be used no closer to any part of the device including cables, than the recommended separation distance calculated from the equation applicable to the frequency of the transmitter. Recommended separation distance: $d = 1,2 \sqrt{P}$ $d = 1,2 \sqrt{P}$ 80MHz to 800 MHz $d = 2,3 \sqrt{P}$ 800MHz to 2,5 GHz Where P is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer and d is the recommended separation distance in meters (m). Field strengths from fixed RF transmitters, as determined by an electromagnetic site survey^a, should be less than the compliance level in each frequency range^b. Interference may occur in the vicinity of equipment marked with the following symbol: 

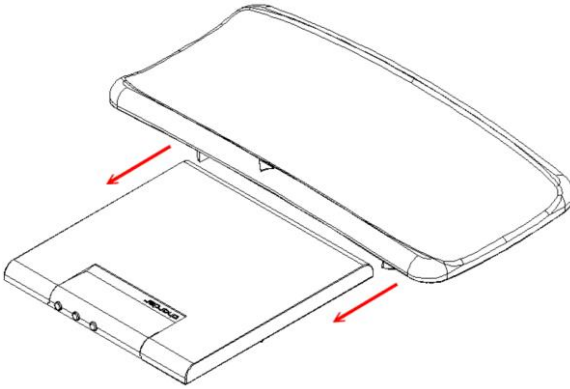
- NOTE1 At 80 MHz and 800 MHz, the higher frequency range applies.
- NOTE2 These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.
- a Field strengths from fixed transmitters, such as base stations for radio (cellular/cordless) telephones and land mobile radios, amateur radio, AM and FM radio broadcast and TV broadcast cannot be predicted theoretically with accuracy. To assess the electromagnetic environment due to fixed RF transmitters, an electromagnetic site survey should be considered. If the measured field strength in the location in which the device is used exceeds the applicable RF compliance level above, the device should be observed to verify normal operation. If abnormal performance is observed, additional measures may be necessary, such as re-orienting or relocating the device.
 - b Over the frequency range 150 kHz to 80 MHz, field strengths should be less than 3 V/m.

Recommended separation distance between portable and mobile RF communications equipment and the MS3500 Infant Scale			
The device is intended for use in an electromagnetic environment in which radiated RF disturbances are controlled. The customer or the user of the device can help prevent electromagnetic interference by maintaining a minimum distance between portable and mobile RF communications equipment (transmitters) and the device as recommended below, according to the maximum output power of the communications equipment.			
Rated maximum output power of transmitter W	Separation distance according to frequency of transmitter m		
	150 kHz to 80 MHz d =1,2√P	80 MHz to 800 MHz d =1,2√P	800 MHz to 2,5 GHz d =2,3√P
0,01	0,12	0,12	0,23
0,1	0,38	0,38	0,73
1	1,2	1,2	2,3
10	3,8	3,8	7,3
100	12	12	23
For transmitters rated at a maximum output power not listed above, the recommended separation distance d in meters (m) can be estimated using the equation applicable to the frequency of the transmitter, where p is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer.			
NOTE1 At 80 MHz and 800 MHz, the separation distance for the higher frequency range applies.			
NOTE2 These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.			

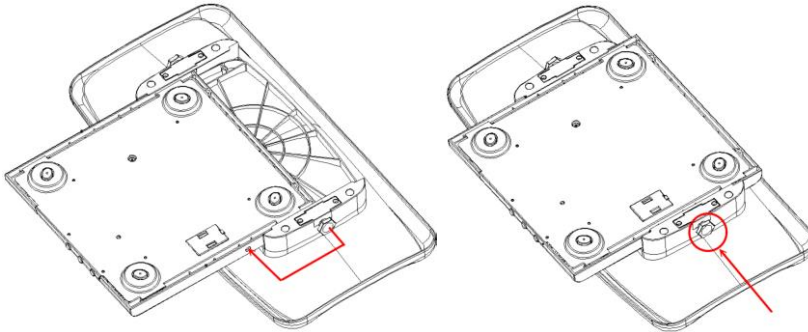
II. Installation

A. Attaching tray

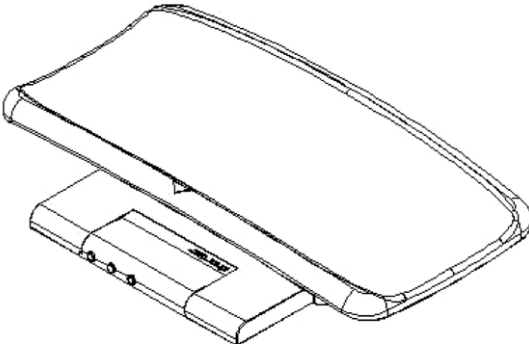
1. Slide tray onto device



2. Turn device upside down. Secure tray to device by turning knob on each side of tray. (turn clockwise to tighten, turn counter-clockwise to loosen)



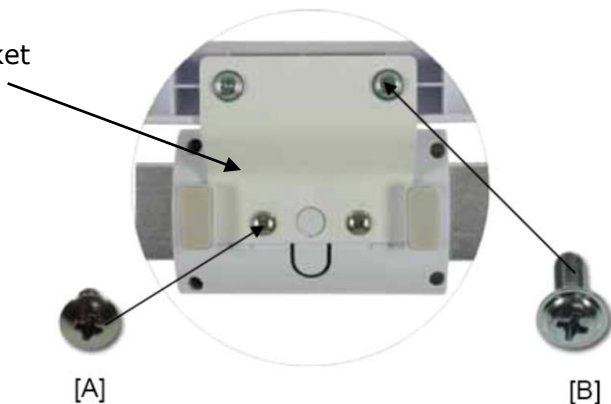
3. Device can now be used for measurement.



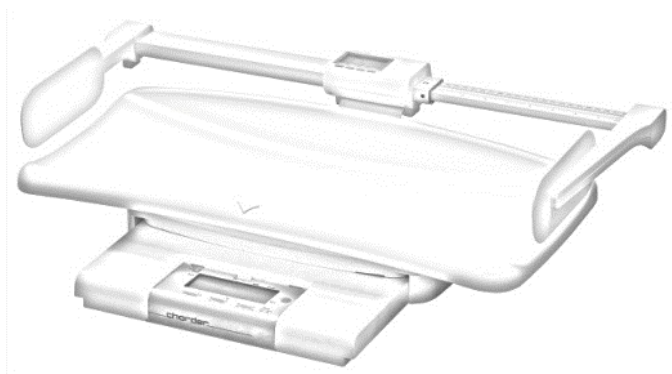
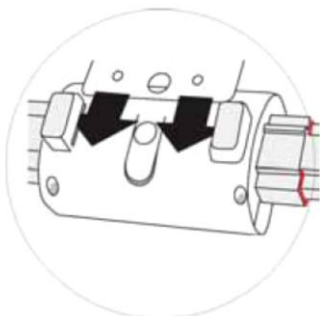
B. Height Measure Attachment

1. Attach bracket to device and baby tray, and fasten screws using screwdriver.

Bracket



2. Connect height measure attachment to bracket. A clicking noise will be heard.



B. Inserting Batteries

1. Locate battery cover on bottom of device



2. Take battery connector out from housing



3. Device uses 9V battery



4. Connect 9V battery to connector

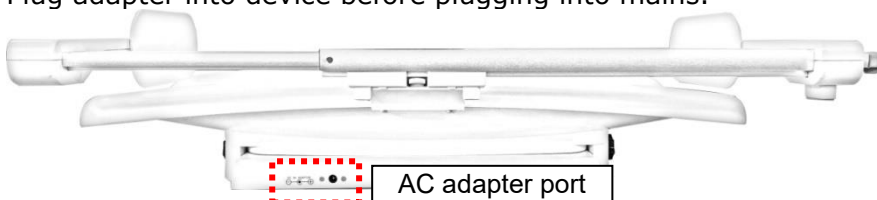


5. Place battery into housing. Close cover and turn scale right-side up. Power on device to test if batteries are installed correctly.



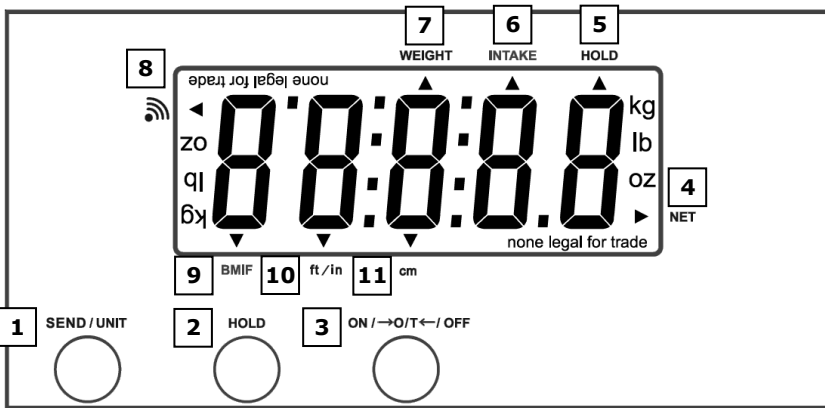
C. Using AC Adapter

Device can be powered via adapter using port located at rear of device. Plug adapter into device before plugging into mains.



III. Indicator

A. Indicator and Key Functions



Key Functions

1. **SEND/UNIT**: Long press to switch between kg/lb; Press to Send data.
2. **HOLD**: Press **[Hold]** key once to hold weight. To return to normal weighing mode, press **[Hold]** key again; Press and hold **[Hold]** key for 3 seconds to enable Milk Intake function.
3. **ON/→O/T←/OFF**: Turn device on and off. TARE/Zero scale ($\pm 2\%$ of full capacity). Press and hold for 3 seconds to turn off device

Indicator

4. Net: Current result is net weight
5. Hold: Hold function is active
6. Intake: Current result is Milk Intake amount
7. Weight: Current result is Weight amount
8. BT: Wireless function is active
9. BMIF: Breast milk intake function is active
10. ft/in: Results are in Imperial
11. cm: Results are in Metric

IV. Using Device

A. Basic Operation

Switch on the device using **[ON/→O/T←/OFF]** key. The device will automatically perform self-calibration, displaying software version.

Once "0.00 kg" appears on indicator, device is ready for measurement.

Note: If "0.00 kg" does not display on indicator, press **[ON/→O/T←/OFF]** key to zero the device. This function can be used for weight within $\pm 2\%$ of full capacity.

Carefully place subject upon the measurement platform. After the weight has stabilized, the "stable" symbol will appear on indicator.

Note: If subject's weight exceeds scale capacity (including tare), indicator will display "Err" prompt due to overload.

B. Tare

The tare function allows the user to deduct the weight of objects from the device's measurement result. Tare can be used when weight of object is $\geq$ at/above 2% of 20 kg capacity.

1. Place object that needs to be tared onto measurement platform.
2. Press **[ON/→O/T←/OFF]** key after stable symbol appears on indicator. Display will indicate "0.00 kg".
3. Place subject (plus tared object) to be weighed upon measurement platform. Conduct measurement.
4. To clear tare value, remove all objects from measurement platform, and press **[ON/→O/T←/OFF]** key.

C. Hold

The hold function determines average weight, designed to be used if subject's weight will not stabilize (ex: an active infant).

Note: if fluctuation is too severe, average weight determination will be difficult and hold may not function correctly

1. Switch on the device normally.
2. Press the **[HOLD]** key. "HOLD" will be displayed on the indicator.
3. Carefully place subject on measurement platform.
4. After a few seconds, the average weight will be displayed on the indicator. This weight will be locked at this point, subject can be removed

from device.

5. To release the locked weight, press the **[HOLD]** key again to return to the device to normal mode.

Note: Hold function can be activated before or after subject is placed on measurement platform. However, if subject finds it difficult to hold still, we recommend activating Hold after subject is placed on platform

C. Breast Milk Intake Function

The breast milk intake function makes it easy to record baby's milk intake. Begin by measuring baby weight before milk intake. Follow instructions below to proceed milk intake measurements.

1. Weigh baby before feeding.

	Display
Turn on device.	
**Height measurement will appear if height stadiometer is installed.	
Wait for indicator to display 0.000 before beginning use.	
Place baby on tray (5kg used an example)	
Weight will auto hold by default	

Press and hold **HOLD** key for 3 seconds to save baby weight. "Save" will appear on screen.



Device will save baby weight in memory (even if device is turned off during feeding)

Triangle will appear next to "BMIF" marking, indicating that BMIF function is active.

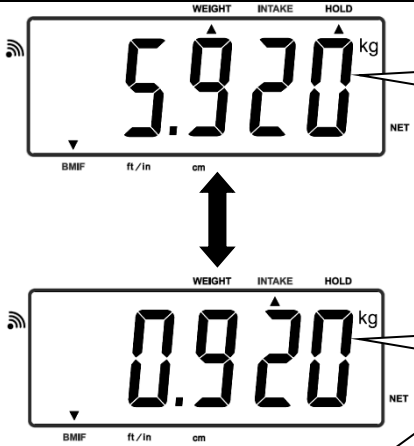


2. Remove and feed the baby (Device can be turned off, as pre milk intake weight has been saved in memory)

3. Weigh baby after feeding.

Display	
Turn on device.	
Place baby on tray (5.92kg weight after feeding used as example)	
Press and hold HOLD key for 3 seconds. "diFF" will appear on screen.	

(Instructions continue on next page)

Milk Intake will be displayed on screen (0.92kg in example). Display will alternate between total weight and milk intake.	
Remove the baby, press and hold HOLD key for 3 seconds to return to normal mode	

V. Wireless Connection (Optional)

If you have purchased the wireless version of this device, it can transmit measurement results to compatible Charder software.

Please consult software instructions explaining how to connect to device.

Note: After device is connected to software, wireless triangle indicator will appear. If the indicator does not appear, that means the device is not currently connected to software.



VI. Device Setup

When the device is switched off, press and hold the **[ON/→O/T←/OFF]** key. You will hear one beep, without letting go of the **[ON/→O/T←/OFF]** key, press **[HOLD]** 3 times, and release the **[ON/→O/T←/OFF]** key. The display will show "SET" followed by "A_OFF" (first option in setting menu).

In device setup:

[HOLD] to toggle next menu option

[SEND/UNIT] to toggle previous menu option

[ON/→O/T←/OFF] to confirm selection / enter submenu

To save changes, toggle menu options using **[HOLD]** until  is displayed, and press **[ON/→O/T←/OFF]** to exit settings.



Auto Power-Off: Instruct device to shut off automatically after a certain period of time.

Auto off options: 120 sec / 180 sec / 240 sec / 300 sec / OFF

Press **[HOLD]** to select target time. Press **[ON/→O/T←/OFF]** to confirm selection.



Beep: When function is turned on, beeping noise will be made when: indicator is turned on, keys are pressed, and weight is stable.

Press **[HOLD]** to toggle between on/off. Press **[ON/→O/T←/OFF]** key to confirm selection.



Adapter Auto-Off: When auto-off function is turned on, device will still turn off automatically after a certain period of time, even if adapter is plugged in. To set auto-off time, please see **Auto Power-Off** instructions above.

VII. Troubleshooting

Product Defects

Before contacting your local Charder distributor for repair service, we recommend considering the following troubleshooting procedures:

Self-inspection

1. Device will not power on

- If battery power is depleted, replace with new batteries
- If batteries are not used, check if the power adapter is plugged into the device properly. Check if power adapter is plugged into mains properly

2. Indicator showing "00000" ZERO SPAN out of range

- Interference due to factors such as RF disturbance or ground vibration. Relocate device to location without interference and try again
- Unstable platform. Relocate device to stable location and try again
- External objects interfering with measurement platform. Clear platform of objects and try again
- Device may not function properly on soft surfaces such as carpets or lawns. Relocate device to location with solid, stable floor
- If the steps above cannot resolve the problem, re-calibration may be required to correct weighing accuracy

Distributor support required

If the following errors occur, we recommend contacting your local Charder distributor for repair or replacement services:

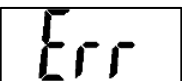
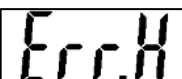
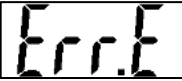
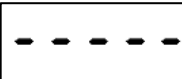
1. Device will not power on

- Faulty on/off key
- Broken or damaged wires causing short circuit or faulty connection
- Safety fuse burnout
- Faulty adapter

2. Indicator damage

- Possible hardware defects include: uneven brightness in LCD screen, blurred text, smeared rainbow screen, incorrect decimal display
- Unable to save or read data
- Indicator shows "ERRL" after device is switched on
- Keys not responding
- Buzzer malfunction

Error Messages

Error Message	Reason	Action
	Low battery warning Voltage of battery is too low to operate device	Replace batteries, or plug in adapter
	Overload Total load exceeds device's maximum capacity	Reduce weight on measurement platform and try again
	Counting Error (too high) Signal from loadcells too high	Error normally caused by faulty loadcell or wiring. Please contact distributor
	Counting Error (too low) Signal from loadcells too low	Error normally caused by faulty loadcell or wiring. Please contact distributor
	Program Error Fault with device software	Error normally caused by faulty loadcell or wiring. Please contact distributor
	Weight on measurement platform when device is turned on	Remove all objects and restart the scale

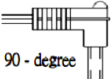
VIII. Product Specifications

Model		MS3500
Weight Measurement	Capacity / Graduation	0-10 kg x 5g 10-20 kg x 10g
	Accuracy	±2e
	LCD Screen	1.0-inch LCD screen (5 digits)
	Unit	kg/lb
Dimensions	Total	560(W) x 342(D) x 105(H) mm
	Tray	560(W) x 290(D) x 65(H) mm
	Platform	320(W) x 310(D) x 35(H) mm
Device Weight		2.6 kg
Key Functions		On/Zero/Tare/Off, Hold, SEND/Unit
Data Transmission		Wireless(optional)
Power Supply		9V battery / Power adapter
Operation Environment		+5℃ ~ +35℃ 15%RH ~ 85%RH 700 hPa ~ 1060 hPa
Standard Accessories		User manual*1, Power adapter*1
Optional Accessories		Carrying bag, Height stadiometer



Warning

The device is only compatible with the manufacturer's power adapters

AMP VOLTAGE	DRAWING NO.:	CE APPROVED TYPE NO. / MODEL NO.:	TYP E	Adapter plug
12V 0.5A	CD-AD-00028	UES06WOCPU-120050SPA	EU	 90 - degree
12V 0.5A	CD-AD-00028	UES06WOCPU-120050SPA	US	
12V 0.5A	CD-AD-00028	UES06WOCPU-120050SPA	UK	
12V 0.5A	CD-AD-00028	UES06WOCPU-120050SPA	AU	

[illegible]

[illegible]

[illegible]

IX. Declaration of Conformity

Manufacturer hereby declares that this product is in conformity with the regulations and standards outlined in the following directives:



RoHS Directive 2011/65/EU and Delegated Directive (EU) 2015/863

Radio equipment and telecommunications terminal equipment Directive 2014/53/EU

(applicable if device has wireless function)

Part 15 of the Federal Communications Statement Rules

This device may not cause harmful interference

This device must accept interference received without causing undesired operation

(Full Declaration of Conformity is available on manufacturer's website)

Manufactured by:



Charder Electronic Co., Ltd.
No.103, Guozhong Rd., Dali Dist.,
Taichung City 41262 ,Taiwan

CD-IN-00467 REV005 03/2026