Stand-On Floor Scale

USER MANUAL
MS5751

Please keep the instruction manual at hand and follow instruction for use.

CONTENTS

Explanation of Graphic Symbols on Label/Packaging

Text/Symbol	Meaning
	Caution. Failure to follow instructions may result in adverse events
	Separate collection for waste of electrical and electronic equipment, in accordance with Directive 2002/96/EC. Do not dispose of device with everyday waste
	Name and address of device manufacturer
	Carefully read user manual before installation and usage, and follow instructions for use.
	Medical electrical device, Type B applied part
REF	Device catalogue number
EU REP	Name and address of authorized representative in the European Union (applicable for medical devices only)
MD	Device is a medical device. Text indicates device category type
LOT	Manufacturer's batch or lot number for device
SN	Device's serial number
#	Device’s model number
UDI	Device's Unique Device Identifier (01) GTIN (11) Production date (21) Serial number
e	Value in mass units. This is the difference between two consecutive display values, used to classify and verify a scale
CE 2460	Device conforms to (EU) 2017/745 Regulation on Medical Devices. Four digit number is identifier for medical device Notified Body
CE	Device claims conformity with essential regulations set by the relevant European Union legislation

CE M17 0122	Device complies with EU directives **M**: Conformity label in compliance with Directive 2014/31/EU for non-automatic weighing instruments **17**: Year in which conformity verification was performed and the CE label was applied. (ex: 17=2017) **0122**: Identifier for metrology Notified Body
III	Device is a Class III scale in compliance with Directive 2014/31/EU
	Name and address of entity importing device
	Name and address of entity responsible for translating Information For Use
CON.	Event counter recording how many times protected-mode parameter adjustments relating to metrology-related characteristics (ex: gravity value) have been conducted for device
	Device has received Taiwan NCC approval
	Device conforms to U.S. Federal Communications Commission regulations
UK CA	Device complies with all UK applicable product legislation
	Device's polarity of power.

In case of differences, icon on device itself takes precedence.

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I. Safety Notes

A. General Information

Thank you for choosing this Charder Medical device. It is designed to be easy and straightforward to operate, but if you encounter any problems not addressed in this manual, please contact your local Charder service partner.

Before beginning operation of the device, please read this user manual carefully, and keep it in a safe place for reference. It contains important instructions regarding installation, proper usage, and maintenance.

Intended Purpose
This medical device is designed to be used in accordance with national regulations, to measure weight within specifications, for weight-related usage by professionals.

Clinical Benefit
Measurement results can be used by professionals to diagnose (and monitor) weight-related issues.

Intended medical indications/contraindications
Measurement: patient's body weight. No known contraindications to measurement of body weight.

Intended patient profile
(a) Age: no restrictions
(b) Weight: no restrictions within device weight capacity
(c) Patient Conditions: require measurement of body weight. Able to stand independently without support.

Intended user profile
(a) At least 20 years old
(b) Minimum knowledge:
- To be able to read at a high-school level and understand Arabic numerals (e.g. 1, 2, 3, 4...)
- Basic hygiene knowledge
- Trained in device's operation
- Read the instruction manual

(c) Language
- Able to read the language of instruction manual and on-screen instructions

(d) Qualifications
- No special certifications or qualifications required

Residual Risk Evaluation

(a) All foreseeable risks have been evaluated and considered acceptable. Generally speaking, the most likely risk caused by incorrect usage of the device is less accurate measurement (or inability to use device to acquire measurement), which does not pose imminent physical risk to patient or user.

(b) Benefit-risk ratio is considered acceptable. Stand-on floor scales are an important option for measuring patients. Usage of device is unlikely to result in harm to user or patient.

General Handling

- Ensure all parts are properly locked and tightened before operating the device.
- Measurement accuracy requires the subject's feet, back, and head to be straightly aligned. Please note that height can vary throughout the day
- **CAUTION**: Do not use next to equipment that may cause electromagnetic or other types of interference.

Safety Instructions

Before putting device into use, please read this user manual carefully. It contains important instructions for installation, usage, and maintenance of device.

The manufacturer shall not be liable for damages caused by failure to heed the following instructions:

- The device has an expected service life of 5 years when correctly handled, serviced, and periodically inspected in accordance with manufacturer's instructions.
- Improper installation will render the warranty null and void.
- Observe permissible ambient temperatures for use

Cleaning

Device surface should be cleaned using alcohol-based wipes.

Maintenance

Please contact your local Charder distributor for regular maintenance and calibration, regular checking of accuracy is recommended; frequency to be determined by level of use and state of device.

Warranty/Liability

- The period of warranty shall be eighteen(18) months, beginning on the date of purchase. Please retain your receipt as proof of purchase.
- No responsibility shall be accepted for damage caused through any of the following reasons: unsuitable or improper storage or use, incorrect installation or commissioning by the owner or third parties, natural wear and tear, changes or modifications, incorrect or negligent handling, chemical, electrochemical, or electrical interference, unless damage is attributable to negligence on the part of Charder.
- This device does not contain any user-maintained parts. All maintenance, technical inspections, and repairs should be conducted by an authorized Charder service partner, using original Charder accessories and spare parts. Charder is not liable for any damages arising from improper maintenance or usage. Dismantlement of the device will void the warranty.

Incident Reporting

Any serious incident that has occurred in relation to the device should be reported to the manufacturer, EU representative (if device is used in EU member state), and competent authority of user/subject's member state.

B. EMC Guidance and Manufacturer's Declaration

<table>
<tr><th colspan="3">Guidance and manufacturer’s declaration-electromagnetic emissions</th></tr>
<tr><td colspan="3">The product is intended for use in the electromagnetic environment specified below. The customer or the user of the product should assure that it is used in such an environment.</td></tr>
<tr><th>Emission test</th><th>Compliance</th><th>Electromagnetic environment-guidance</th></tr>
<tr><td>RF emissions
CISPR 11</td><td>Group 1</td><td>The product uses RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment.</td></tr>
<tr><td>RF emissions
CISPR 11</td><td>Class A</td><td rowspan="3">The product is suitable for use in all establishments other than domestic and those directly connected to a low voltage power supply network which supplies buildings used for domestic purposes.</td></tr>
<tr><td>Harmonic emissions
IEC 61000-3-2</td><td>Class A</td></tr>
<tr><td>Voltage fluctuations /flicker emissions
IEC 61000-3-3</td><td>Compliance</td></tr>
</table>

Guidance and manufacturer's declaration-electromagnetic immunity

The product is intended for use in the electromagnetic environment specified below. The customer or the user of the product should assure that it is used in such an environment.

Immunity test	IEC 60601 test level	Compliance level	Electromagnetic environment-guidance
Electrostatic discharge(ESD) IEC 61000-4-2	±8 kV contact ±2 kV, ±4 kV, ±8 kV, ±15 kV air	±8 kV contact ±2 kV, ±4 kV, ±8 kV, ±15 kV air	Floors should be wood, concrete or ceramic tile. If floors are covered with synthetic material, the relative humidity should be at least 30%
Electrical fast transient/burst IEC 61000-4-4	± 2kV for power supply lines	± 2kV for power supply lines	Mains power quality should be that of a typical commercial or hospital environment.
Surge IEC 61000-4-5	± 1kV line(s) to line(s) ± 2kV line(s) to earth	±1kV line(s) to line(s) ± 2kV line(s) to earth	Mains power quality should be that of a typical commercial or hospital environment.
Voltage Dips, short interruptions and voltage variations on power supply input lines IEC 61000-4-11	0% UT for 0,5 cycle 0% UT for 1 cycle 70% UT(30% dip in UT) for 25cycles 0% UT for 5 s	0% UT for 0,5 cycle 0% UT for 1 cycle 70% UT(30% dip in UT) for 25cycles 0% UT for 5 s	Mains power quality should be that of a typical commercial or hospital environment. If the user of the product requires continued operation during power mains interruptions, it is recommended that the product be powered from an uninterruptible power supply or a battery.
Power frequency(50, 60 Hz) magnetic field IEC 61000-4-8	30 A/m	30 A/m	The product power frequency magnetic fields should be at levels characteristic of a typical location in a typical commercial or hospital environment.
NOTE UT is the a.c. mains voltage prior to application of the test level.			

Guidance and manufacturer's declaration-electromagnetic immunity

The product is intended for use in the electromagnetic environment specified below.

The customer or the user of the product should assure that is used in such and environment.

Immunity test	IEC 60601 test level	Compliance level	Electromagnetic environment-guidance
Conducted RF IEC 61000-4-6	3 Vrms 150 KHz to 80 MHz 6 V in ISM bands between 0,15 MHz and 80 MHz 80 % AM at 1 kHz	3 Vrms 150 KHz to 80 MHz 6 V in ISM bands between 0,15 MHz and 80 MHz 80 % AM at 1 kHz	Portable and mobile RF communications equipment should be used no closer to any part of the product including cables, than the recommended separation distance calculated from the equation applicable to the frequency of the transmitter. **Recommended separation distance:**
Radiated RF IEC 61000-4-3	3 V/m 80MHz to 2,7 GHz	3 V/m 80MHz to 2,7 GHz	$d = 1,2 \sqrt{P}$ $d = 1,2 \sqrt{P}$ 80MHz to 800 MHz $d = 2,3 \sqrt{P}$ 800MHz to 2,7GHz Where *P* is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer and *d* is the recommended separation distance in meters (m). Field strengths from fixed RF transmitters, as determined by an electromagnetic site survey, [a] should be less than the compliance level in each frequency range.[b] Interference may occur in the vicinity of equipment marked with the following symbol: 

NOTE1 At 80 MHz and 800 MHz, the higher frequency range applies.

NOTE2 These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

a Field strengths from fixed transmitters, such as base stations for radio (cellular/cordless) telephones and land mobile radios,amateurradio,AMandFMradiobroadcastandTVbroadcastcannotbepredictedtheoretically withaccuracy.To assess the electromagnetic environment due to fixed RF transmitters, an electromagnetic site survey should be considered. If the measured field strength in the location in which the product is used exceeds the applicable RF compliance level above, the product should be observed to verify normal operation. If abnormal performance is observed, additional measures may be necessary, such as re-orienting or relocating the product.
.

b Over the frequency range 150 kHz to 80 MHz, field strengths should be less than 3V/m.

Recommended separation distance between portable and mobile RF communications equipment and the product

The product is intended for use in an electromagnetic environment in which radiated RF disturbances are controlled. The customer or the user of the product can help prevent electromagnetic interference by maintaining a minimum distance between portable and mobile RF communications equipment (transmitters) and the product as recommended below, according to the maximum output power of the communications equipment.

Rated maximum output power of transmitter W	**Separation distance according to frequency of transmitter m**		
	150 kHz to 80 MHz $d = 1{,}2\sqrt{P}$	**80 MHz to 800 MHz** $d = 1{,}2\sqrt{P}$	**800 MHz to 2,7 GHz** $d = 2{,}3\sqrt{P}$
0,01	0,12	0,12	0,23
0,1	0,38	0,38	0,73
1	1,2	1,2	2,3
10	3,8	3,8	7,3
100	12	12	23

For transmitters rated at a maximum output power not listed above, the recommended separation distance d in meters (m) can be estimated using the equation applicable to the frequency of the transmitter, where p is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer.

NOTE1 At 80 MHz and 800 MHz, the separation distance for the higher frequency range applies.

NOTE2 These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

II. Installation

A. Assembly

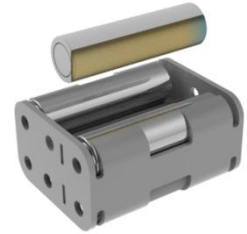
Device does not require installation, and can be used once power is supplied.

B. Inserting Batteries

1. Open battery housing cover

2. Take out battery housing

3. Place batteries in compartment(ensure polarity is correct)



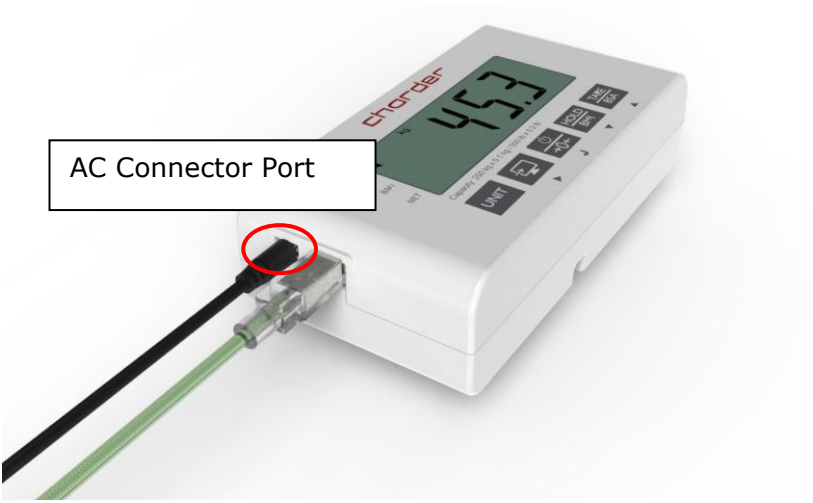
4. Insert battery housing

5. Close battery housing cover.

6. Turn on power to confirm that battery is correctly installed.

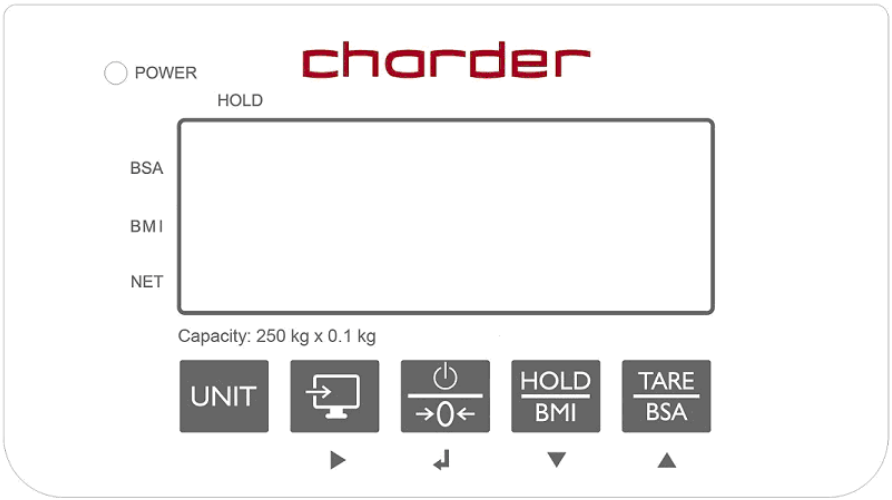
C. Using Adapter

1. Connect adapter to indicator before connecting to mains power supply
2. Disconnect adapter from mains power supply before unplugging adapter pin from indicator.



III. Indicator

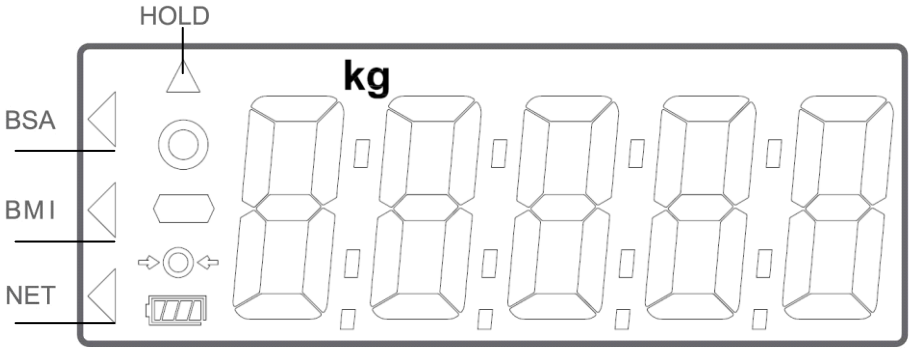
A. Indicator and Key Functions



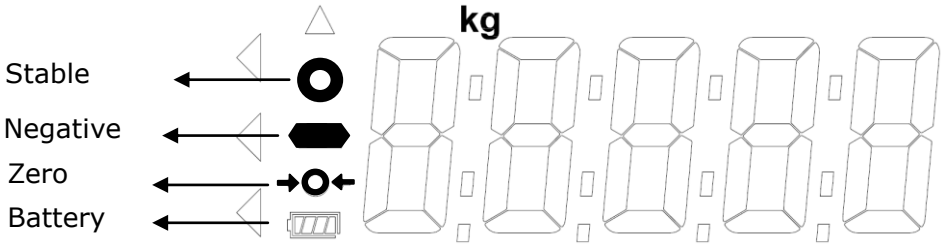
Key Function

1. UNIT (UNIT):Switch between units. For OIML-approved version, only kg is activated.
2. (Send Data): When printer is connected to the indicator, press this key to send results.
3. →0← (On/Off/Zero): Power button. Press and hold to turn off. Press once to zero weight.
4. HOLD BMI (HOLD/BMI): Press once to Hold (determine stable weighing value - used when weight is unstable). Press and hold for 3 seconds to enter Body Mass Index (BMI) calculation mode.
5. TARE BSA (TARE/BSA): Press once to Tare (deduct weight from reading after measurement). After using BMI function, press once to display Body Surface Area (BSA).

B. Display layout



BSA: Body Surface Area is being displayed
BMI: Body Mass Index is being displayed
NET: Net weight appears after tare is activated
HOLD: Weight lock function is in use



Stable symbol: Indicates that weight is stable.
Negative symbol: Weight under zero.
Zero symbol: Weight is at zero
Low battery: Battery needs to be charged or replaced.

IV. Using Device

Unit


Send

On/Off/Zero

Hold/BMI

Tare/BSA

A. Basic Operation

Switch on the device using  key. (To turn off device, press and hold  key for 3 seconds) The device will automatically perform self-calibration, displaying software version.

Once "0.00 kg" appears on indicator, device is ready for measurement.

Note: If "0.00 kg" does not display on indicator, press  key to zero the device.

Guide subject to stand on device. After the weight has stabilized, the "stable" symbol will appear on indicator.

Note: If subject's weight exceeds scale capacity (including tare), indicator will display "Err" prompt due to overload.

B. Hold

The hold function determines average weight, designed to be used if subject's weight will not stabilize (ex: an active child).

Note: if fluctuation is too severe, average weight determination will be difficult and hold may not function correctly

1. Switch on the device normally.
2. Press the  key. "HOLD" will be displayed on the indicator.
3. Guide subject to stand on device.
4. After a few seconds, the average weight will be displayed on the indicator. This weight will be locked - at this point, subject can leave measurement platform.
5. To release the locked weight, press the  key again to return to the device to normal mode.

Note: Hold function can be activated before or after subject stands on

device. However, if subject finds it difficult to stand still, we recommend activating Hold after subject stands on device. Hold function will not function under 2 kg.

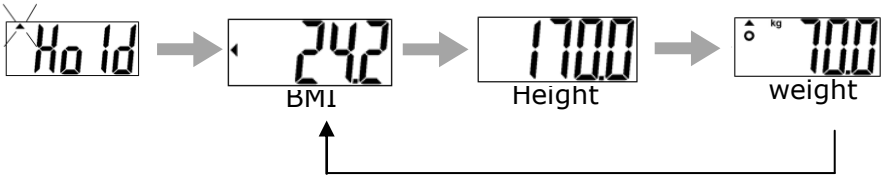
C. Tare

The tare function allows the user to deduct the weight of objects from the device's measurement result.

1. Place object that needs to be tared onto measurement platform.
2. Press TARE/BSA key after stable symbol appears on indicator. Display will indicate "0.00 kg".
3. Guide subject (plus tared object) to stand on device. Conduct measurement.
4. To clear tare value, remove all objects from measurement platform, and press TARE/BSA key.

D. Body Mass Index (BMI)

1. In normal mode, press and hold the HOLD/BMI key to enter BMI mode.
2. Display will show last input height. Left-most digit will flash.
3. Adjust height value using TARE/BSA (increase ↑) and HOLD/BMI (decrease ↓) keys. Proceed to next digit using key. Press →0← key to confirm.
5. Proceed to weigh subject as usual. Indicator will display weight, height, and BMI after measurement.

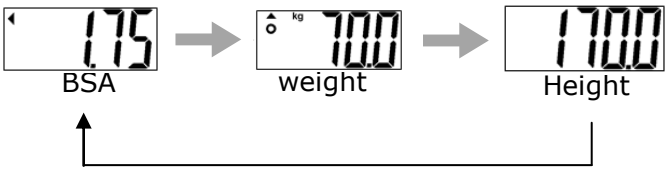


Category	BMI (kg/m^2)	Risk of obesity-related disease
Under	< 18.5	Low
Normal	18.5-24.9	Average
Over	24.9-29.9	Slightly Increased
Obese I	30.0-34.9	Increased
Obese II	35.0-39.9	High
Obese III	> 40	Very High

(World Health Organization adult BMI standards)

E. Body Surface Area (BSA)

1. After calculating BMI, press TARE/BSA key. BSA will be displayed on indicator. Press TARE/BSA key to return to BMI mode. Press HOLD/BMI key to return to normal weighing mode.



F. Print

If thermal printer is connected to indicator, results can be printed by pressing key.

V. Device Setup

When the device is switched on, press and hold the **[TARE/BSA]** key for 6 seconds, until the display shows the "SETUP", followed by "AOFF" (first option in setting menu).

In device setup menu:

HOLD BMI to toggle next menu option

TARE BSA to toggle previous menu option

→0← to confirm selection

Auto Power-Off: Instruct device to shut off automatically after a certain period of time.

Auto off options: 120 sec / 180 sec / 240 sec / 300 sec / off

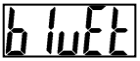
Press HOLD BMI to toggle between time options, and →0← to confirm selection.

Buzzer/Beep:
When function is turned on, beeping noise will be made when: indicator is turned on, keys are pressed, and weight is stable.

Press HOLD BMI to toggle between on/off, and →0← key to confirm selection.

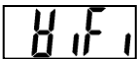
Hold Stop: When Hold Stop is "on", Hold will deactivate after subject leaves measurement platform.

Press HOLD BMI to toggle between on/off, and →0← key to confirm selection



Bluetooth (optional): If device has Bluetooth module installed, Bluetooth function can be turned on or off.

Press HOLD BMI to toggle between on/off, and →0← to confirm selection.



Wi-Fi (optional): If device has Wi-Fi module installed, Wi-Fi function can be turned on or off.

Press HOLD BMI to toggle between on/off, and →0← to confirm selection.

Wi-Fi Setting (optional): If device has Wi-Fi module installed, this option will appear.

Press HOLD BMI to toggle between "Auto" and "PKEY". Press →0← to confirm selection.

If "Auto" is selected, weight measurement will be automatically sent to connected printer or device. If "PKEY" is selected, transfer will occur manually only after key is pressed.

Press →0← key when End appears on indicator to save all settings and return to weighing mode.

VI. Setup USB Connection to PC

For successful connection, PC hardware connected to device must be compatible with USB 2.0 or above. Operators should select a USB cable length that is most suitable to the operating environment.

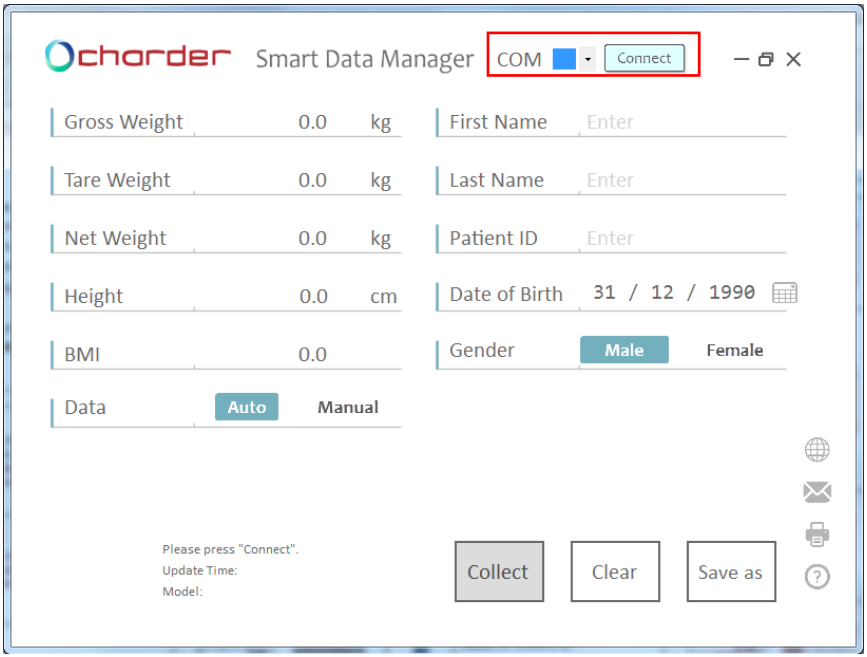
1. Charder Smart Data Manager can be used to connect the device to a PC. The software program can be downloaded from the Charder website:

[LINK URL]https://www.chardermedical.com/download.htm

2. Connect USB cable to device indicator and PC. Follow installation instructions.

Program Setup

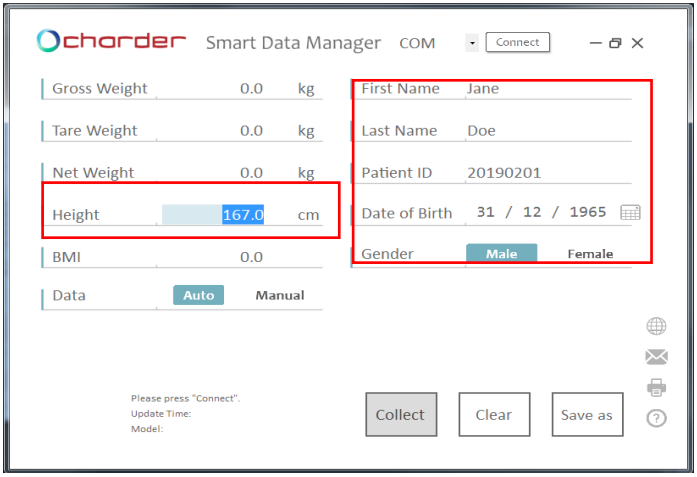
1. After installation of Charder Smart Data Manager is complete, software will automatically search for COM port. Press [**Connect**]. Once connected, **[Connect]** button will change to **[Disconnect**].



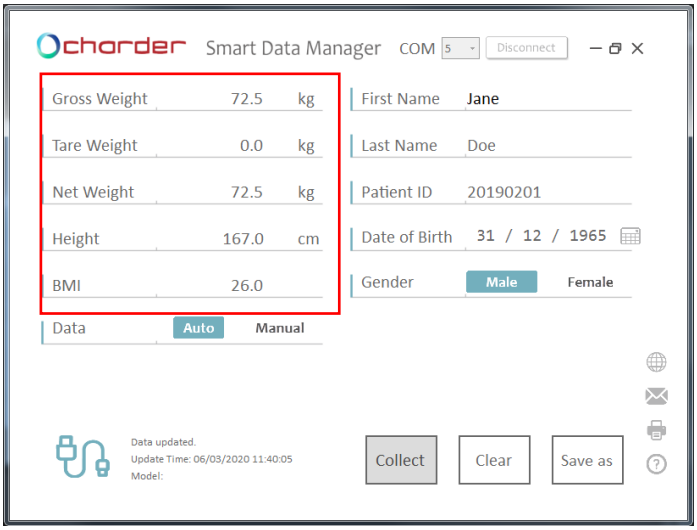
Conducting Measurement

1. Input subject's first name, last name, patient ID, date of birth (DD/MM/YYYY), gender, and height (for BMI calculation) into software if needed. Press **[Clear]** to clear all input.

NOTE: information can also be input after weight measurement.

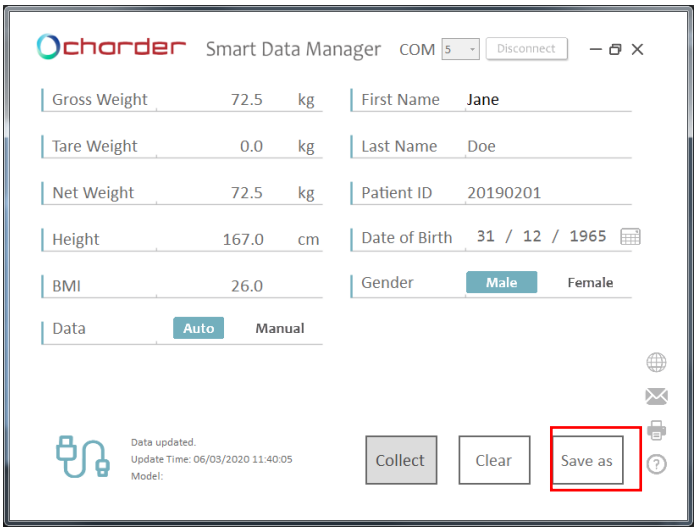


2. Conduct measurement. If **[Auto]** is selected, results will be transmitted from device to software automatically and displayed on the left of screen. If **[Manual]** is selected, user must press "Collect".



Saving & Printing Results

1. Press **[Save as]** to save measurement results as .csv file on PC. Default file name is same as user ID. (ex: 20190201.csv) To track changes and multiple measurements for the same subject, we recommend not changing the default file name.



2. Result example:

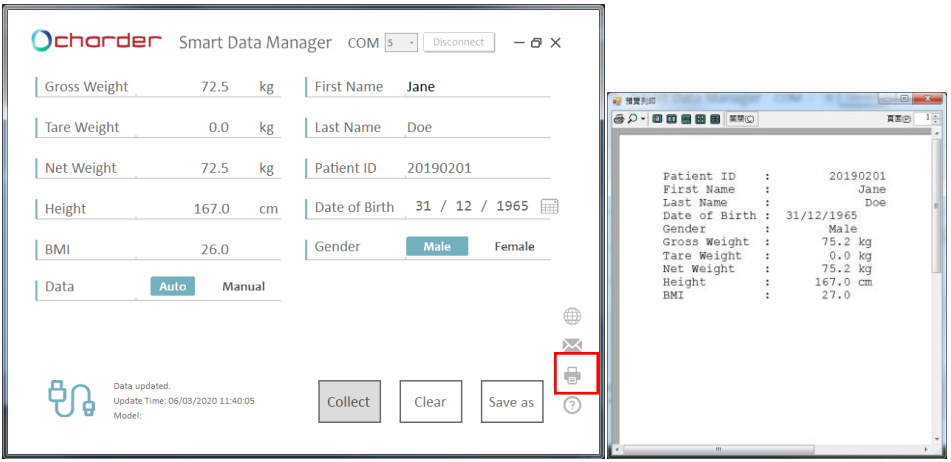
	A	B	C	D	E	F	G	H	I	J
1	Patient ID	First Name	Last Name	Date of Bi	Gender	Gross Weig	Tare Weigh	Net Weight	Height	BMI
2	20190201	Jane	Doe	31/12/1965	Male	72.4 kg	0.0 kg	72.4 kg	167.0 cm	26
3										
4										
5										

If previous results were saved in "20190201.csv", new results also need to be saved as "20190201.csv" (overwriting old file) in order to save multiple results for the same subject.

	A	B	C	D	E	F	G	H	I	J
1	Patient ID	First Name	Last Name	Date of Bi	Gender	Gross Weig	Tare Weigh	Net Weight	Height	BMI
2	20190201	Jane	Doe	31/12/1965	Male	72.4 kg	0.0 kg	72.4 kg	167.0 cm	26
3	20190201	Jane	Doe	31/12/1965	Male	75.2 kg	0.0 kg	75.2 kg	167.0 cm	27
4										

Results will be saved in chronological order of measurement.

3. Press the printer icon to print out result using a printer connected to the PC.



NOTE: Body Surface Area (BSA) data cannot be transferred to PC. BSA results should be read from device indicator.

VII. Wireless Connection

If the device has the wireless module installed, the indicator can transmit measurement results wirelessly. Please see Charder wireless software instructions for details.

Connection directly to Electronic Medical System should be conducted by qualified distributors/administrators only.

VIII. Troubleshooting

Before contacting your local Charder distributor for repair service, we recommend considering the following troubleshooting procedures:

Self-inspection

1. Device will not power on
- If battery power is depleted, replace with new batteries
- If batteries are not used, check if the power adapter is plugged into the device properly. Check if power adapter is plugged into mains properly

2. Indicator showing "0000" ZERO SPAN out of range
- Interference due to factors such as RF disturbance or ground vibration. Relocate device to location without interference and try again
- Unstable platform feet - adjust platform feet according to bubble level indication (clockwise to retract, counter-clockwise to extend) and try again
- External objects interfering with measurement platform. Clear platform of objects and try again
- Device may not function properly on soft surfaces such as carpets or lawns. Relocate device to location with solid, stable floor
- If the steps above cannot resolve the problem, re-calibration may be required to correct weighing accuracy

3. Connection failure for data transmission to PC or printer
- Ensure wires are connected correctly between indicator and PC or printer
- Ensure printer is supplied with power. Ensure PC software is set up properly as indicated in this manual

Distributor support required

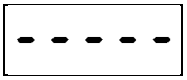
If the following errors occur, we recommend contacting your local Charder distributor for repair or replacement services:

1. Device will not power on
- Faulty on/off key
- Broken or damaged wires causing short circuit or faulty connection
- Safety fuse burnout
- Faulty adapter

2. Indicator damage

- Possible hardware defects include: uneven brightness in LCD screen, blurred text, smeared rainbow screen, incorrect decimal display
- Unable to save or read data
- Indicator shows "ERRL" after device is switched on
- Keys not responding
- Buzzer malfunction

Error Messages

Error Message	Reason	Action
	**Low battery warning** Voltage of battery is too low to operate device	Replace batteries, or plug in AC adapter
	**Overload** Total load exceeds device's maximum capacity	Reduce weight on measurement platform and try again
	**Counting Error** Signal from load cells too high or low	Error normally caused by faulty load cell or wiring. Please contact distributor
	Zero count over calibration zero range +10% while power on	Remove weight from device and try again. If error persists, please contact distributor
	Zero count under calibration zero range -10% while power on	Remove weight from device and try again. If error persists, please contact distributor
	**Program Error** Fault with device software	Please contact distributor
	**Negative weight** Weight reading below -2 kg.	Press  key to return to 0.0.

IX. Product Specifications

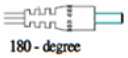
A. Device Information

Model		MS5751
Display		DP4600
Weight Measurement	**Capacity**	300 kg x 0.1 kg
	Accuracy	±0.1 kg
	OIML	Class III
	LCD Screen	1.4-inch LCD screen (5 digits)
Dimensions (Standard)	**Overall**	360(W) x 430(D) x 110(H) mm
	Platform	360(W) x 310(D) x 75(H) mm
Device Weight		5.5 kg
Key Functions		Unit (non-functional on OIML models), On/Off/Zero, Send Data, Hold/BMI, Tare/BSA
Power Supply		6 AA batteries / adapter
Operation Environment		+5℃ ~ +35℃ 15% RH ~ 85% RH 700 hPa ~ 1060 hPa
Standard Accessories		User manual*1, 12V Power Adapter*1, USB transfer cable*1
Optional Accessories		Thermal Printer

B. Power Adapter Standards

Warning

The device is only compatible with the power adapters specified below.

AMP VOLTAGE	DRAWING NO.	CE APPROVED TYPE NO. / MODEL NO.	TYPE	Adapter plug
12V 1A	CD-AD-00043	UES12LCP-120100SPA	US	
	CD-AD-00043	UES12LCP-120100SPA	EU	
	CD-AD-00043	UES12LCP-120100SPA	UK	
	CD-AD-00043	UES12LCP-120100SPA	AU	

Notes

X. Declaration of Conformity

Manufacturer hereby declares that this product is in conformity with the regulations and standards outlined in the following directives:

CE 2460	**(EU) 2017/745 Regulation on Medical Devices**
CE M20 0122	**2014/31/EU N-on-automatic Weighing Instruments Directive**

RoHS Directive 2011/65/EU and Delegated Directive (EU) 2015/863

Radio equipment and telecommunications terminal equipment Directive 2014/53/EU
(applicable if device has wireless function)

Part 15 of the Federal Communications Statement Rules
This device may not cause harmful interference
This device must accept interference received without causing undesired operation

(Full Declaration of Conformity is available on manufacturer's website)

Authorized EU Representative:

EU REP

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